

# Bulletin

## Tasmanian Automotive Chamber of Commerce



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### **New Guide on defective parts – rights and obligations of collision repairers**

Dear Member,

We are pleased to provide you with a crucial new resource developed by the Motor Trades Association of Australia (MTAA) and the Australian Motor Body Repairers Association (AMBRA) in collaboration with HWLE Lawyers.

This guide, titled "[Defective Parts, Rights and Obligations of Collision Repairers](#)" addresses the difficulties you may face in understanding your rights and obligations if a part used in a repair is defective, especially if the insurer directed you to obtain the part from a specific supplier.

This resource is designed to empower you in navigating the complex landscape of insurance and consumer demands. It's the second in a series that will address various challenges faced by our industry.

We strongly recommend that you review this guide thoroughly and keep it as a reference for future situations involving defective parts.

The guide is attached to this email for your immediate use.

If you have any questions or need further clarification on the contents of the guide, please don't hesitate to contact us.

Thank you for your commitment to maintaining the highest standards in our industry.

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Industry Policy Advisor