



Getting on with business

HERE'S HOW EVERYONE CAN HELP

Geoff Gwilym VACC CEO

When the Federal Government announced the launch of its COVIDSafe app some time ago, VACC president Fury Bortolotto was on to me quickly about supporting the initiative.

It was his strong recommendation that, as leaders in the automotive industry, he and I should download and use the app, and recommend that the business community do the same.

Recognising the need to get business back to normal, Mr Bortolotto was one of the first to download the potentially life-saving phone app, which allows authorities to speed up the process of identifying and contacting people exposed to coronavirus (COVID-19).

This makes perfect sense because business owners dealing with face-to-face interactions need to protect customers, staff and themselves.

The COVIDSafe app is one way of doing this, along with well-known hygiene and social distancing practices. But it's not just business owners who can get on board. Everyone can help. And they should.

While the app is voluntary, I'm urging the business community and members of the public to, at the very least, learn more about the initiative and consider next steps.

COVIDSafe plays a key role in the Federal Government's strategy to slow down the spread of COVID-19, and an early and widespread uptake could dictate when and how government restrictions are reviewed and further reduced.

For more information about COVIDSafe, including privacy and data protection, visit the Federal Department of Health website. The app can be downloaded from Apple Store and Google Play.

So, come on, download and use the app, and let's get on with business.

Prepared by the Victorian Automobile Chamber of Commerce in the interest of better motoring.

Share your thoughts
ceo@vacc.com.au

BEWARE ONLINE AUCTIONS



IAIN CURRY GETS ANSWERS

WRITE TO MOTORING AT
CARS@NEWS.COM.AU OR
PO BOX 2808, GPO SYDNEY, 2001

I've owned eight new Kia Carnivals, covering nearly half-a-million trouble-free kilometres. Recently retired, I bought a 103,000km 2012 Carnival on GraysOnline Auctions. It was blowing a bit of smoke on start-up, and when I took it to a Kia dealer I was told the motor was shot and needed replacing. Kia rejected my plea for goodwill assistance saying: "The vehicle has extremely poor service history attributing to failure." The description from GraysOnline said: Service History: Yes. So much for my first, and last, auction attempt. Please warn others.

John Skene, email
Very sad to hear. You're not the first person I've spoken to stuck with an auction lemon. Many auction cars are dealer trade-ins considered too expensive to repair to dealer standards. GraysOnline covers itself by stating: "When purchasing a vehicle from auction you do not receive statutory warranty or cooling-off period." You can inspect the vehicle before bidding, but only start the engine, not drive it. And service history? I'm sure if there's one stamp in the book that qualifies as having "service history". Good luck to those who secure a deadset bargain, but I'd not go near a car auction.

LITTLE VICTORIES

Re Holden VF Commodore infotainment screens going blank, I had the same problem in my 2015 SS-V. I tried your suggestion of simply disconnecting the battery and it was fixed! Great tip, thank you.

Eric Courtney, email
And my parents said I'd never amount to anything...

WEAK LINK

My 2015 Holden Colorado's MyLink GPS worked until I upgraded my phone from an Android 8 to Android 9. The BringGo

navigation app doesn't support anything above Android 8 for Bluetooth to the MyLink screen. Is there any software I could use as the MyLink unit is basically now just a radio?

Rob Barry, email
The expired partnership between Holden and GPS app BringGo has caused dramas for many owners, not least when BringGo exited Australia. BringGo's website has a long list of incompatible phones for our region as technology's moved on. Have you tried using a USB cable connection rather than Bluetooth? BringGo's website suggests that's a solution. If no joy, best bet is to speak to a car audio specialist and consider fitting a replacement aftermarket unit running Android Auto. They start at about \$500 before installation.

BREAKDOWN OF TRUST?

Over the years I've spent over \$250,000 on new Ford vehicles, including an XR6, two XR8s, an F6 and now a Falcon XR6 Sprint. At my last service the dealer told me the brake master cylinder was leaking, and although eight months out of warranty, they told me they'd gone to Ford and asked for a goodwill repair. The dealer said Ford replied they'd not do anything, but the dealer said it would cover parts if I paid the \$700 labour. I agreed, but contacted Ford directly and discovered the "goodwill" from the dealership was in fact funded by Ford. Shows their loyalty is not the same as mine once was.

Phil Bernard, email
Very sneaky. Good detective work on your part, and shocking how the dealer would hoodwink such a loyal customer. I've no doubt your business will head elsewhere.

TIME SENSITIVE

Is it really necessary to have an oil and filter change every six months on a car doing under 4000km?

I Phan, email
Oil changes are determined by time or distance, whichever comes first. That's because oil degrades with age as well as use. If your oil schedule is every six months (12 months is more



Re David McCowen's small SUV comparison test, the VW T-Cross wins despite it being, quote: A little plain; hard plastics inside; engine sounds grumpy; overly firm suspension and grabby dual-clutch auto." If that's the best, the others must be dreadful!

Morris Murray, email
Fair call, but David also mentioned the T-Cross' positives such as cabin and boot space, good performance and handling, plus excellent infotainment. With the rival Hyundai Venue and Mazda CX-3 also getting some stick in the review, it highlights better value is often in small hatchbacks rather than small SUVs for your \$30,000.

common), it should be adhered to for long-term engine health and to maintain warranty. You travel low kilometres, so especially if you have an older car, why not do the oil change yourself? An auto store will provide you the correct oil and filter for your car, plus an oil drain pan. It's not a hard task and you'll save money.

CUSTOM FIT

I have a 1999 Nissan Pulsar with 15-inch mag wheels. Can I fit them to a 2006 Mazda2?

Laurie Albertini, email
Both cars use four wheel studs so that's a good start, but you also have to look at the PCD (pitch circle diameter), which is the distance (in mm) between the centre of two diametrically opposite bolts. My research shows the Pulsar's is 100mm and the Mazda2's is 108mm. The shoe doesn't fit. Check the owner's manual of both the Nissan and Mazda to confirm the stud pattern. It should say 4/100 (four bolts, 100mm PCD) for your Nissan.

OUT WITH THE OLD

My 2015 Hyundai i30's screen failed, meaning no GPS, radio or reversing camera. The Hyundai dealer said they couldn't fix it as it was an aftermarket system, and although the car had a five-year warranty, the head-unit only had three-years. This wasn't mentioned when we bought the car. While upset, we aren't asking for a replacement, only the original head-unit provider so we can organise rectification at our cost. Hyundai customer service has not helped with this.

Ray Hartney, email
Really disappointing Hyundai — and some other brands — didn't give the same warranty to its head units as it did the rest of the car. The unit is a Motrex MXT-1200, and one can be ordered through your dealer if they're still available. Or you can contact Motrex directly via xau@motrex.co.kr or 1300 431 664. I wouldn't fit a replacement head-unit of this age, though. Speak to a car audio specialist and get a quote for a current aftermarket Apple CarPlay/Android Auto unit plus fitting.

buy search sell .com.au Call or place an ad online 13 11 13 or buysearchsell.com.au

<p>Caravans & Motor Homes</p> <p>CARAVANS WANTED Any condition. Anywhere 0417 373 338</p>	<p>Cars Wanted</p> <p>OLD & DAMAGED Cars min \$250 Drive in Complete IMLACHS Springvale LMCT1229 ☎ 1300 652 070</p>	<p>Wrecking & Removal</p> <p>FREE CAR REMOVAL We pay up to \$3,500 for all complete cars dead or alive 0422 108 512 Towing Service Also Available LMCT 10268w 2033615v4</p>	<p>Tractors & Machinery</p> <p>John Deere 2017 model 30,36E Tractor 4 in 1, Canopy & carry all. 150hrs only Excellent condition \$25,000 ONO</p> <p>Munro/Side shift and TAD system (Tractor added down force) To suit auto driver. Good condition \$5,900 incl GST ☎ 0418 501 182</p>
---	---	---	---

buy search sell .com.au

Call 13 11 13

buy search sell .com.au

Looking for car parts?

buy search sell .com.au